

# U.S. Masters Swimming LMSC Development Committee

"LMSC Update" Webinar 2022-01-13

Information Sharing & Community for LMSC Volunteers

## LMSC Update Facilitators



**Tom Moore** swims with Minnesota Masters Swimming in the Minnesota LMSC. Tom currently serves on the USMS Diversity & Inclusion committee as well as the USMS LMSC Development committee.

**Linda Chapman** swims with Puget Sound Masters in the Pacific Northwest LMSC. Linda currently serves on the USMS LMSC Development committee as well as serving as Chair of the Pacific Northwest LMSC.

## Welcome Everyone!



The webinar will begin in a few minutes;
 please stand by as everyone gets connected



 All attendees will be muted throughout the presentation and un-muted for the Q&A segment



 You can submit questions to the moderator via the Q&A 'Chat' window







# Tom Moore & Linda Chapman





## LMSC Update



- This Meeting
- Standing Agenda
  - New & Notable ("Streamlines for Volunteers" / upcoming deadlines for LMSCs)
  - Upcoming Webinars / Recordings of past Webinars
  - Information Share: Downstream & Upstream
    - Today's Downstream Topic: "LMSC Great Ideas"
    - Upstream: What are your questions / comments / concerns?
  - Community: "Live" group chat (with cameras on!)

#### LMSC Update "LMSC Great Ideas" Panelists







Oregon LMSC Fundraising & Engagement



Crystie McGrail

New England LMSC

**Coach Support** 



Alana Aubin

New England LMSC LMSC Communications



Michael Moore

Pacific LMSC Membership & Marketing

# This Meeting: "LMSC Update"



- This Meeting is an experiment (we are holding 4 monthly sessions: October / November / December / January, then we'll evaluate); we're not sure what it will turn into over time
- There are several ideas that we're trying out:
  - Welcome newer volunteers and provide information and context about the national organization
  - Build Community for LMSC level volunteers to share ideas and meet other volunteers doing similar role in other places
  - Provide an alternate forum & format to review information already shared elsewhere (not 'breaking news'; re-visit what's already published)
- Depending on response and participation, we may split things off to separate meetings or change focus, or change how often this meeting happens.
- Google Doc Survey
  <a href="https://docs.google.com/forms/d/e/1FAlpQLSewzzvdP4Lfu8WaBv9KAR8QUj8pl8v4npz6rTZUz\_UF\_uBvxw/viewform?vc=0&c=0&w=1&flr=0">https://docs.google.com/forms/d/e/1FAlpQLSewzzvdP4Lfu8WaBv9KAR8QUj8pl8v4npz6rTZUz\_UF\_uBvxw/viewform?vc=0&c=0&w=1&flr=0</a>

#### Webinars



There are 4 types of webinars (see <a href="https://www.usms.org/volunteer-central/lmscs/peer-to-peer-calls">https://www.usms.org/volunteer-central/lmscs/peer-to-peer-calls</a>)

#### 1. Education

 Scheduled 60min session hosted by subject-matter expert on a specific topic, schedule and pace driven by current BOD & USMS priorities

#### 2. Community

- Scheduled 60min session coordinated by relevant national committee, hosted by subjectmatter expert, focused toward a specific group of volunteers (i.e. "Education" session designed for "Peer" group).
- Currently, "Coaches" and "Adult-Learn-To-Swim" host regular Community webinars.

#### 3. Peer-to-Peer (Relationship Building / "Mentoring")

 Annual 30min to 60min session hosted by LMSC Development and/or relevant national committee for a specific LMSC role focused on establishing and growing relationships & sharing best practices

#### 4. LMSC Update (This Meeting)

 regular 30min to 60min session hosted by LMSC Dev to review webinar schedule & highlight info for LMSC volunteers

#### National Committee Meetings

#### National Committee Meetings



You can join a national committee meeting as a guest with the approval of the committee chair See the Volunteer Calendar (<a href="https://www.usms.org/volunteer-central/volunteer-working-calendar">https://www.usms.org/volunteer-central/volunteer-working-calendar</a>) for schedule)

Adult Learn To Swim (ALTS) Programming Committee

Championship Committee

**Coaches Committee** 

**Diversity and Inclusion Committee** 

**Fitness Education Committee** 

**History and Archives Committee** 

Legislation Committee

LMSC Development Committee

Long Distance Committee

Membership Committee

Officials Committee

**Open Water Committee** 

**Recognition and Awards Committee** 

**Records and Tabulation Committee** 

**Rules Committee** 

**Sports Medicine and Science Committee** 

# Standing Agenda - New & Notable (1 of 4)



- Streamlines for Volunteers (now Monthly!) January issue came out yesterday, 01-12-2022
  - Letter from President Peter Guadagni
    - Peter, Dawson, committee, and zone chairs met Monday re strategy and vision
      - Desired delineation of roles between volunteers and Nat'l Office staff
      - Need for volunteers to focus their time and LMSC resources at the local level
    - Board has discussed potential adjustments to the national committee structure. Over the next six months exec committee liaisons to nat'l committees will meet with national committees and LMSCs to discuss and gather feedback
    - BOD meetings are open and schedule (with links) of BOD and open national committee meetings coming soon. Contact USMS Secretary Carrie Stolar for an invite to USMS BOD meetings
  - Volunteer working <u>Calendar</u>
  - Volunteer Spotlight: Phil Dodson, Illinois LMSC

# Standing Agenda - New & Notable (2 of 4)



- "Volunteer Relay" in person meeting planned for Fri March 4 Sun March 6, 2022 <a href="https://www.usms.org/volunteer-central/lmscs/lmsc-leadership-summit/relay-2022">https://www.usms.org/volunteer-central/lmscs/lmsc-leadership-summit/relay-2022</a>
  - Westin Denver International Airport
  - The theme of Relay 2022 is **Club Development** with a focus on
    - building relationships with facilities,
    - recruiting and supporting coaches, and
    - providing resources for clubs to grow.
  - LMSCs should select attendees who have the interest, skills, and passion for helping develop USMS clubs at the local level. LMSCs are recommended to consider bringing at least one tenured volunteer, one volunteer who also coaches, and one volunteer who has never participated in a national-level meeting.
  - Relay 2022 calendar, showing all meetings and choice of workshops is <u>here</u>.
  - Deadline for submittal of LMSC Attendees for Relay 2022 February 1
  - Latest Updates:
    - December 2, 2021 <u>2022 Volunteer Relay Update 1</u>
    - December 16, 2021 <u>2022 Volunteer Relay Update 2</u>

# Standing Agenda - New & Notable (3 of 4)



- Upcoming Deadlines for Volunteers:
  - Request Additional LMSC Attendee(s) for Relay 2022 by January 21
  - SCM Top Ten season ended Dec 31, times due January 26, published in April
  - Submit LMSC Attendee(s) for Relay 2022 by February 1
  - National and Local volunteers need to be registered for 2022 by January 1, 2022
  - Election nominations open March 1 and close April 20
  - Relay 2022; Denver, CO; March 4 6
  - Captain Ransom J Arthur MD Award Nomination Deadline March 15
  - Spring Nationals April 28 May 1
  - LMSC Annual Financial Statement and LMSC Annual Meeting Minutes Deadline; April 30
  - IRS Tax filing deadline April 30

# Standing Agenda - New & Notable (4 of 4)



- Published Minutes (<a href="https://www.usms.org/admin/minutes/index.php">https://www.usms.org/admin/minutes/index.php</a>)
  - 11/15 Board of Directors <u>Minutes</u>
    - Communication plan
    - Budget Overview
  - 11/9 Finance Committee Minutes & 11/2 Finance Committee Minutes
    - Approved Draft Budget with \$500K net loss (includes comp & benefit changes, 2 in-person mtgs)
  - 10/18 Board of Directors <u>Minutes</u>
    - USMS Privacy policy to be maintained by professional staff
    - Budget: Relay 2022 (in-person) + Annual Meeting (hybrid) how deal with 2 in-person mtgs?
    - Strategic Plan Update proposed process to engage entire organization
    - 2021 Annual Meeting Review

#### Standing Agenda – Recent Webinars



Presentations and/or Recordings Available <a href="https://www.usms.org/admin/minutes/index.php">https://www.usms.org/admin/minutes/index.php</a>

- January 11: Diversity & Inclusion Discussion: Inclusive LMSC Culture Presentation Recording
- January 6: LMSC Leadership (Chair/Vice-Chair) Peer to Peer Presentation Recording
- November 30: D&I Discussion: Race + National Origin/Culture Presentation Recording
- November 18: Coaches Community: "Code of Conduct" Recording
- November 11: LMSC Update: LMSC Roles Presentation Recording
- November 4: Peer-2-Peer for LMSC Secretaries Presentation Recording
- November 18: ALTS Community: "Creating a Legacy: Turning Graduates into Instructors" Recording

# Diversity & Inclusion Webinar Series



#### 2020

7/23 Diversity & Inclusion for Coaches – <u>Presentation</u> - <u>Recording</u>

#### **2021 Coach Community**

11/18 Differently-Abled Swimmers: Water is the Great Unifier - Presentation - Recording

#### **2021 D&I Series**

- 6/29 Diversity & Inclusion for LMSC Volunteers Presentation Recording
- 7/29 Interactive Session 1: Age + Physical / Mental Ability Presentation Recording
- 8/24 Interactive Session2: Gender & Sexual Orientation Presentation Recording
- 10/12 Interactive Session 3: Politics + Religion + Socioeconomic Presentation Recording
- 11/30 Interactive Session 4: Race + National Origin / Culture Presentation Recording
- 1/11/22 Interactive Session 5: An Inclusive Culture at Your LMSC Presentation Recording

# Standing Agenda - Webinars – Upcoming Calendar



https://www.usms.org/volunteer-central/lmscs/peer-to-peer-calls

#### January

- Mon 1/17 Martin Luther King Day
- Thur 1/20 Coaches Community: "So you want to start your own masters team?" Register
- Thur 1/27 ALTS Community: "Breathing Into Fear Calming the Anxious Adult Swimmer" -<u>Register</u>

#### February

- Thur 2/3 Peer-to-Peer: Event Hosting Register
- Tue 2/8 Education: USMS Volunteer Working Calendar Register
- Thur 2/10 LMSC Update: USMS Website Meetings, Minutes, & Webinars Register
- Tue 2/15 Lunar New Year
- Thur 2/24 ALTS Community: "Becoming a More Effective ALTS Instructor" Register

# Standing Agenda - Webinars – Upcoming Calendar

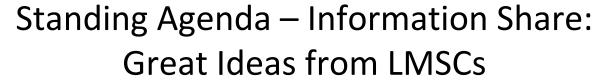


March – Women's History Month, National Developmental Disabilities Awareness Month

- Thur 3/3 LSMC Treasurer P2P Register
- (Fri 3/4 Sun 3/6 Volunteer Relay)
- Tue 3/8 Education: "LMSC Volunteer Development" Register
- Thur 3/10 LSMC Update Focus on LMSC Standards for Governance & Financials
- Thur 3/17 Coaches Community: TBD
- Thur 3/24 ALTS Community: TBD
- Tue 3/29 Education: "Local Event Hosting: How To ..." Register
- Thur 3/31 LSMC Diversity & Inclusion Coordinator P2P Register

April – Ramadan Sat 4/2-Mon 5/2, Passover Fri 4/15 – Sat 4/23

- Thur 4/7 LSMC Coach & Club Development Coordinator P2P Register
- Thur 4/14 LMSC Update
- Sun 4/17 Easter
- Thur 4/21 Coaches Community: TBD
- (Spring Nationals 4/28-5/1)





- This month we have mini-presentations from four people highlighting the ways their LMSC:
  - Supports coaches
  - Strategize, collaborate, and take action to market USMS locally and build membership
  - Communicate with members
  - Enhance volunteer engagement
  - Fundraise within an LMSC

## Coach Support for LMSCs



#### Crystie McGrail – NELMSC

Crystie started coaching with Great Bay Masters (NH) in 2010 and has been obsessed with challenging and delighting swimmers since that first workout. She hopes all swimmers find the joy of moving through the water, while also spending time with a fun and supportive community.

Crystie has hosted meets for GBM, served as the Coaches Chair for the New England LMSC for four years, the Chairperson for two years and is now serving as the Immediate Past Chair for NELMSC. She served on the USMS National Coaches Committee for three years, and is currently on the USMS National LMSC Development Committee. Crystie has been a huge supporter of masters coaching education and networking in New England.





#### LMSC Coach Support

- Communication Network
- Certifications
- National Continuing Education
- Local Continuing Education
- Skills Practice



#### **LMSC Coach Support - Communication**

#### Provide a communication method for Coach Chair

- Registrar can provide email roster
- Specific Email List for Coaches (CC, groups, etc)

#### Coach Chair sends regularly:

- Meeting minutes from Natl Coach Comm
- Certification information
- Upcoming events
- Survey the support requests, pulse check from local Coaches



#### **LMSC Coach Support - Certifications**

#### Scholarships for USMS Certifications

- NELMSC \$50 reimbursement (or coupon code if can set up in advance) to first 20 LMSC members who sign up and complete the USMS Level 1, 2, 3 certification courses
- Set this in your annual NELMSC budget as a recurring line item
- Most coaches are volunteer and foot the bill for their certifications on their own and they REALLY appreciate this small incentive



#### LMSC Coach Support – National Education

#### Scholarships for National Coaches Clinic

In return for financial assistance, each of the selected coaches must do the following:

- 1. Write two articles for the NE-LMSC website/newsletter about a learning from the NCC -- e.g., a technique or series of drills -- in a manner that allows others to share and implement the knowledge;
- 2. Run one swimmers clinic sharing material from the NCC. These clinics will be open to all LMSC members and provided at no cost to LMSC members (other than any applicable pool drop-in fees). Clinics can be run during a normal workout time.
- 3. Support the other NCC Coach attendees' clinics. Provide on deck coaching, etc.
- **4. Provide at least two photos or other visuals** from the NCC to share on NE-LMSC social media or website.

In order to apply for this scholarship applicants must have achieved the USMS Level 2 coaching certification and must submit the following:

- A short essay describing why they want to attend;
- A description of how and where they will run a clinic following the NCC.

- ← Content Created
- ← Clinic Events Created
- ← Marketing Created

NELMSC invested \$500/coach – a very substantial support package with a clear RQI



#### LMSC Coach Support – Local Education

#### Coach specific Clinics, Meetings, Calls

- Usually dry side/ discussion based, 3-hour session
- Can be run by Coaches Chair or you can invite local presenters
  - We invited specialty marathon, cold water, OW coaches to present
- If in person provided free lunch to attendees
- Expenses:
  - Meeting space free if you have a contact with access to a room ask the network!
  - Lunch it's a good draw and reward for participating (make sure you consider dietary needs)
- If you cover a large geographic area host in different locations each time
- The value of putting a bunch of coaches in a room with a loosely structured agenda to allow for questions, discussions and networking is HUGE!



#### **LMSC Coach Support – Skills Practice**

#### **Dual Coach/Swimmer Clinics**

The evolution of the Coach Clinic included moving towards a dual coach/swimmer clinic. This includes a coach only session, followed by a swimmer session where the coaches assist the lead clinician on deck in supporting the delivery of the content and providing individual feedback to swimmers.

This format has seemed to be highly successful in allowing coaches to review content and then practice on deck while also getting the opportunity to view other coaches in action. The goal would be to host 3 of these a year, bringing in an outside of the LMSC resource for no more than one.

A significant proposed amount was included in the Coaches budget line to cover a pool/meeting space rental and lunch for coaches, to support bringing in a presenter, or to compensate a local presenter.

- ← National Clinician (Karlyn Pipes, Rowdy, etc)
- ← Level 4 USMS Coaches
- ← Local College Coaches

Ideally the swimmer clinic registration covers presenter and pool fees, LMSC financially supports Coach section and lunch



# **LMSC Coach Support**

- Communication Network
- Certifications
- National Continuing Education
- Local Continuing Education
- Skills Practice

## LMSC Membership and Marketing Initiative



#### Michael Moore – Pacific LMSC

Michael has served in dozens of roles within USMS and Pacific LMSC over nearly 30 years.

Michael was named the Capt. Ransom J. Arthur M.D. Award recipient in 2017

He currently serves on the USMS Officials Committee.



# February 2021

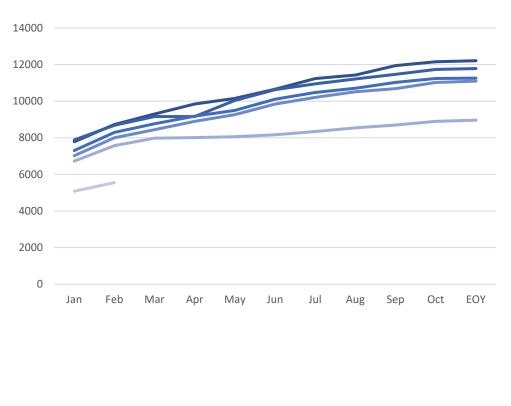
# Pacific Masters Swimming Marketing and Membership

Registration: 5,548 members; 114 clubs; 318 self-identified coaches have registered for Pacific Masters as of 02/16/21. In 2020, we had 7,568 members; 131 clubs; 442 self-identified coaches.

# Pac Masters Membership by Month

	Total Me month	mbersh	ip by									
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	EOY
2016		7781	8726	9299	9845	10151	10656	11237	11427	11944	12156	12213
2017		7884	8681	9160	9160	10043	10627	10946	11214	11468	11733	11783
2018		7301	8293	8767	9182	9498	10107	10477	10707	11027	11239	11259
2019		7018	8003	8443	8896	9266	9841	10211	10515	10685	11020	11097
2020		6725	7568	7979	8011	8060	8163	8343	8543	8694	8896	8963
2021		5082	5548									5548

# Membership by Month





O Desautate valley	lour.	310		11003	10.5.5	10002	1002	-RPE	320	1.51	0.0	,,,,,		-9-92	-800	0.32	000	012	10.50	
14 Florida	2133	2374	2351	2433	2708	2417	2300	2144	2007	1915	1851	1757	1688	1673	1639	1530	1479	1303	1409	14
50 Florida Gold Coast	1442	1552	1587	1856	1759	1463	1438	1197	1192	1086	1089	1060	933	868	837	734	659	623	735	7
45 Georgia	874	973	882	904	903	881	874	806	853	857	1009	839	787	799	738	803	748	835	841	8:
25 Gulf	1008	1202	1263	1417	1505	1484	1384	1216	1180	1126	988	1093	848	691	630	553	584	604	560	49
39 Hawaii	421	584	681	691	681	690	730	735	636	630	613	500	484	413	449	504	458	502	577	55
21 Minois	1930	2216	2214	2370	2306	2333	2301	2123	2159	2071	2239	2163	1714	1311	1419	1467	1530	1611	1488	149
16 Indiana	1121	1268	1536	1468	1435	1442	1443	1411	1322	1153	1024	1003	904	851	845	835	849	720	771	83
35 Inland Northwest	298	342	347	412	395	400	379	359	394	356	338	331	244	278	196	224	205	246	225	25
40 lowa	294	291	328	323	325	311	375	350	326	300	294	303	269	239	227	265	260	259	207	19
41 Kentucky	546	625	601	599	617	646	619	600	587	617	588	563	562	525	510	522	520	478	494	49
18 Lake Erie	474	544	553	616	662	737	706	626	597	535	502	582	471	411	376	383	354	332	360	310
9 Maryland	640	762	813	858	885	870	890	905	873	830	830	811	742	658	596	548	438	452	425	42
6 Metropolitan	1470	2008	1984	2214	2180	2274	2556	2521	2684	2486	2304	2105	1960	1693	1691	1771	1747	1717	1587	14 10
19 Michigan	871	1016	1006	1057	1106	1086	1025	875	799	804	833	663	696	528	626	588	663	653	759	686
30 Minnes ota	1199	1361	1285	1420	1335	1319	1054	999	1045	998	890	770	707	700	786	646	642	622	704	553
28 Missouri Valley	206	269	310	339	353	351	376	384	380	372	378	316	287	229	225	255	230	220	251	260
31 Montana	170	206	241	261	291	256	244	223	215	224	255	244	199	167	175	114	106	76	65	74
29 Nebraska	245	277	271	269	291	294	284	245	294	195	185	208	171	154	153	132	120	109	54	73
2 New England	1958	2393	2362	2520	2519	2389	2456	2401	2455	2356	2317	2075	2042	1991	1799	1739	1831	1863	1744	1639
7 New Jersey	1191	1329	1388	1436	1582	1310	914	952	960	895	730	739	717	632	598	525	525	542	518	534
42 New Mexico	374	380	379	391	389	364	348	320	320	343	321	360	298	291	270	253	145	151	145	140
4 Niagara	556	631	602	606	613	634	676	594	541	510	468	484	456	456	414	473	490	479	524	443
13 North Carolina	1551	1573	1544	1620	1678	1473	1568	1480	1500	1226	1138	1070	961	816	753	789	775	721	676	696
52 Morth Dakota	72	77	88	91	78	93	96	48	49	47	41	20	22	21	15	8	11	12	16	15
26 North Texas	986	958	954	1043	1062	927	744	699	687	624	620	620	588	389	474	482	558	1033	851	876
17 Ohio	748	882	868	875	817	741	741	709	702	692	604	622	543	471	450	500	495	456	414	384
27 Oklahoma	141	154	187	209	270	237	225	240	268	219	145	143	108	92	96	93	99	83	98	133
37 Oregon	1020	1246	1207	1227	1289	1179	1159	1093	1132	1042	1036	916	830	726	703	649	655	684	705	809
22 Ozark	327	347	389	402	432	381	366	361	397	412	441	385	360	325	289	324	213	212	219	211
38 Pacific	8962	11071	11259	11783	12213	12335	11887	11259	11073	10833	10940	10776		9957	10185	9641	9515	9821	10089	9684
36 Pacific Northwest	1487	1807	1767	1738	1741	1686	1730	1634	1645	1595	1541	1549	1513	1405	1227	1085	1141	1174	1040	1021
10 Potomac Valley	1958	2351	2415	2704	2830	2847	2960	2960	2802	2942	2792	2578	2214	2100	1944	1913	1874	1843	1892	1863
44 San Diego Imperial	577	748	682	710	768	807	809	758	728	694	678	801	787	708	716	826	785	918	769	730
59 Smake River	113	127	149	155	190	175	132	118	117	120	128	87	50	36	42	50	43	37	28	37
55 South Carolina	617	732	713	698	728	615	548	444	495	459	529	444	415	363	331	372	368	348	401	303
54 South Dakota	57	84	105	115	104	93	99	90	91	73	69	84	82	53	46	23	37	24	23	27
43 South Texas	1113	1179	1203	1292	1285	1266	1036	875	865	830	815	762	792	669	780	904	941	1191	1050	1017
15 Southeastern	1022	1161	1244	1410	1540	1283	1103	968	800	794	678	626	638	649	621	697	659	660	588	553
24 Southern	369	441	484	493	645	742	752	684	685	607	591	557	468	394	330	367	356	362	412	396
33 Southern Pacific	4113	4689	4790	4960	5046	4959	5089	4900	4801	4434	4671	4600	3959	3183	3270	3049	3012	2551	2616	2446
34 Utah	271	315	353	425	451	406	377	284	297	308	299	323	181	152	127	158	221	221	178	193
12 Virginia	978	1108	1152	1288	1269	1159	1150	1155	1131	1053	1102	1010	979	863	898	924	869	857	942	810
53 West Texas	40	51	45	51	47	39	39	39	52	57	45	49	61	66	62	50	59	59	42	59
	400	CAC		CO.	COO		FFO	F22		553		F24			440	450				

1.4%

0.7%

2012 2011

2.2%

4.2%

9.2%

9 4%

7/4

1.6%

2007 2006

1.5%

42768 42131

-359

1.5%

0.8%

0.7%

4.0%

4 6%

3 Adirondack

11 Allegheny

48 Arizona 23 Arkansas

32 Colorado

5 Connecticut

8 Delaware Valley

20 Wisconsin 58 Wyoming National Office

Inc/dec from pre year

Total

56 Alaska

2018 2017

148R

60385 64009

-3624 -1778

2020 2019 2018 2017 2016 2015 2014

-13.9% -1.4% -5.6% -2.7%

8279 861

3.4% 2.2%

65787 63648

2139 1377

5 4%

# Marketing and Membership Committee



Formed March 2021



Meet weekly



Interviewed Coaches and Others

Made Videos of those interviewed

# Interviewees

Tim Sheeper

Mel Goldstein

Jim Wheeler

Kerry O'Brien

Marsha Benjamin

Patti Scott-Baier

Dawson Hughes

# Workshops

Dan Wegner Club Assistant

Creating a website

Kyle Deery
USMS
Chief Marketing Officer

Social Media

# Things to Do Page

	Pacific Masters Marketing Plan 2022	Audiences	Leader	Schedule	Priority
Goal	Return membership in 2022 to pre covid level, an increase of +/-1100 (10%)				
Objective:	Tactics:	· · · · · · · · · · · · · · · · · · ·			
Increase public awareness of Masters Swimming	1. Develop press release kit with 'how to create a press release' primer and provide template for releases.				
%	2. Consider sponsored social media campaign – the myth of Masters	'			
	3. Why I am a Masters Swimmer. (Video)				
	<ol> <li>Google Grant (\$10,000/month or \$329/day) – Needs landing pages</li> </ol>				
Objective 1:	Tactics:				
Grow individual membership by	Develop dedicated area on website to provide prospect information				
10% (1100).	2. Enhanced website presence for would be members				
	Develop formal collaboration with USMS for recruiting		cw		
	4. Determine needs and priorities of swimmer's type		cw		
	a. Lap and fitness				
	b. Competitive				
	c. College				
	d. Triathletes				
	e. Lapsed members				
	f. Create program/conduct program on how to market Masters for clubs				
	5. Challenge each club with a target number, give award if you meet it?				
	Create an elevator pitch for each category of swimmer (reasons to join)	'			
	7. Conduct bring a friend campaigns				
	8. Develop a web based interactive assessment tool – "Is Masters right for me?"				
	Advertise at High School Championships about Masters Swimming				
	10. Advertise at College/CC championships				
	11. Banner at Pools about Masters Swimming (with phone or email)				
	12. Co-op advertising with PacMasters Clubs		MM		
	22. GO OP GOTTE GAING WILLT GENERALL GROOM				

# Things to Do Page 2

Objective 2:	Tactics:	
Grow number of clubs by 10% (13).	1. Survey clubs on excess capacity to grow	CW
	2. Outreach to facilities that have Masters programs in name only	
	See facilities tactics below	
Objective 3:	Tactics:	
Increase number of coaches by	1. Develop dedicated area on website to provide prospect information	CN
% ().	<ol><li>Develop a guide to the entrepreneurial side of running a club for coaches in a position to manage a club as a business (vs hired gun for a facility)</li></ol>	CN
	3. Why I coach Masters (A video?)	
Objective 4:	Tactics:	
Increase number of facilities by	<ol> <li>Inventory areas pools and develop target list for outreach</li> </ol>	CW
pools.	2. Identify prospective aquatic directors	
	3. Develop educational program to explain the benefits of hosting masters	
	4. Enlist emissaries who can meet with facilities/aquatic directors/influencers to explain Masters	
	5. Provide Pacific Masters grants to seed new programs	
Objective 5		
Increase Masters Aweness through	Create Social Media Group	
Social Media	Update Pacific Masters on	
	1. Facebook	
	2. Twitter	
	3. Instagram	
	4. Other Social Media	

### What to Do?

### **SMART Goals**

- Specific
- Measurable
- Achievable
- Relevant
- Time-Bound

### Prioritize

### Pacific LMSC

Grow	Grow Membership by 10%
Grow	Grow Number of clubs by 10%
Increase	Increase Number of Coaches by 10%
Increase	Increase Number of Aquatic Facilities by 10
Increase	Increase Masters Swimming Awareness through Social Media

# Pacific Marketing and Membership Projects

Bring a Friend

Develop Area on Website for Prospective Members

**Provide Information for Coach Prospects** 

Create Social Media Team

Survey Clubs on Capacity

Are there USA-S Teams that don't have Masters Program

# What can your LMSC Do

#### Website

• Up to Date

#### Newsletter

- Up to Date
- How often do you put one out?

#### Check to see what other LMSCs are doing

- Good artists copy
- Great artist steal

Page	Pageviews	Page Value
/pacm/schedule	587	\$0.00
/	489	\$0.00
/pacm/club_table	70	\$0.00
/content/open-water-swims	48	\$0.00
/content/pacific-masters-swimming-videos	43	\$0.00
/content/pool-competition	41	\$0.00
/pacm/pool_results/1	31	\$0.00
/pacm/pool_results	20	\$0.00
/content/about-masters-swimming	16	\$0.00
/contact/Pacific_Masters_Administrator	15	\$0.00

### Measure your success

Website
Google analytics
Constant Contact
Analytics

Last 7 days ▼

PAGES REPORT



### Social Media

### Find a person who is interested

### Do it yourself

- Twitter
- Facebook
- Instagram

### Project Worksheet

	Pacific Masters Marketing Plan 2022	Audiences	Leader	Schedule	Resources
Goal	Develop a Series of Informational, 'Why Masters' Videos Targeted to Each Swimmer Type  Carol's ASCA presentation for coaches is our prototype, The videos are 2 to 3 minutes in length and depict compelling reasons to join USMS through a vibrant image, catchy headline and descriptive voice over.	5 Different audiences	Rich Carol	Complete by end of February	Help from GNU2
Objective:  Produce 4-5 short videos based on the presentation Carol assembled for ASCA. One for each swimmer type.  1. Lap and fitness 2. Competitive 3. College 4. Triathletes 5. Lapsed members	<ol> <li>Develop the Why reasons for each swimmer type.</li> <li>Write headlines for each reason.</li> <li>Create/write the script for each of 5 shows (coaches is prototype).</li> <li>Assemble representative photos for each show.</li> <li>Record voice over narratives.</li> <li>Produce and edit videos</li> <li>Develop applications and use plan for each show.</li> <li>Implement distribution.</li> <li>On-going management of the video use and distribution.</li> </ol>	Rich/Carol Rich Carol Rich Carol Rich/Lin Carol/TBD TBD			

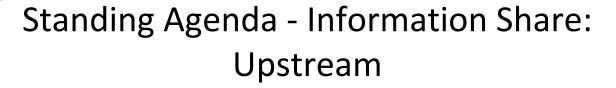
# Talk to other LMSCs

### We are all in the same boat

Ask questions

### Volunteer Relay

- Targeting Facilities
- USA Swimming Partnership.
   Importance of the Club
- Partnering with Marketing.





- Feedback and input
- Priorities for upcoming webinars?
- Questions / Concerns?
- Small group discussion for volunteers from similar LMSCs?

### Standing Agenda - Community



Group Discussion (with Cameras on!)

#### **RESOURCES**



The USMS website has some fantastic (some are new-ish) resources for meet hosts:

- Pool Meet Management: Guide to Local Operations>Event Management>Pool Meet Management
- Sanction Chairs: Guide to Local Operations>LMSC Operations>Sanction Chairs
  - The first line has a link to 'Overview and General Sanction Information document' for Sanction Chairs. It is a fantastic, thorough resource.
  - Lots of great docs and forms on this page.

### Peer 2 Peer Tentative Schedule 2021-22



- Thur 9/30 LMSC Membership Coordinator
- Thur 11/4 LMSC Secretary
- Thur 1/6 LMSC Leadership (Chair / Vice-Chair)
- Thur 2/3 Event Hosting (LMSC Sanctions, Officials, Safety, Records, Top10)
- Thur 3/3 LSMC Treasurer
- Thur 3/31 LMSC Diversity & Inclusion Coordinator
- Thur 4/7 LMSC Coach & Club Development
- Thur 5/5 LMSC Awards & Recognition
- Thur 6/2 LMSC Communication
- Thur 6/30 LMSC Results & Records
- Thur 7/7 LMSC Hall of Fame
- Thur 9/1 LMSC Community Service

### Context & Acronyms



- FINA (federation internationale de natation) is the international federation which governs international aquatics competition
- USAS (United States Aquatic Sports) is the umbrella organization that allows
  US athletes to compete in FINA events. USAS consists of USA Water Polo,
  USA Artistic (nee Synchronized) Swimming, USA Diving, USA Swimming, and
  US Masters Swimming)
- USMS (United States Masters Swimming) is the national governing body for swimming for adults 18 and over
- LMSC (Local Masters Swimming Committee) is the "state" level governing body for regions throughout the US
  - USMS is divided into 8 geographic zones
  - USMS contains 52 LMSCs.